



Accessibility audit report

Prepared for Harbour Bakery

harbourbakery.example

21 October 2026



Many issues to fix

3 Critical 5 Serious 0 Moderate 0 Minor

3 pages scanned, 8 issue types, 39 elements affected. Automated scan score: it compares scans over time and is not a legal compliance score. See 'About this report'.

PREPARED BY

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At a glance



- 3 Critical issue types
- 5 Serious issue types
- 0 Moderate issue types
- 0 Minor issue types

39 elements affected across 3 pages.

Fix these first

1. Images must have alternative text (critical, 3 pages, 9 elements): Add a short alt attribute that describes what the image shows. If the image is purely decorative, use alt="" so screen readers skip it.
2. Form elements must have labels (critical, 1 page, 2 elements): Connect a visible label to the form field using a label element with a matching for attribute, or wrap the field in the label.
3. Buttons must have discernible text (critical, 1 page, 1 element): Give the button text that says what it does. For icon buttons add an aria-label or visually hidden text.

Manual checks

0 looks fine, 0 problems found, 0 not applicable, 25 not yet checked. The full list with the outcome of each check is on the manual checks page.

Executive summary

We ran automated accessibility scans on 3 pages for Harbour Bakery on 21 October 2026. The average score was 48 out of 100 (many issues to fix).

The scans found 8 issue types affecting 39 elements in total. By severity, the issue types are: 3 critical, 5 serious. 5 issue types appear on more than one page and are listed once in the site-wide section.

Suggested first priorities: images must have alternative text; form elements must have labels; buttons must have discernible text.

1 check could not be decided automatically and need a person to review them.

Automated tools find only part of the accessibility problems. A manual checklist is included for the checks a person has to do. This report is not a certificate of legal compliance.

Scores by page

Page	Score	Issue types	Elements	Critical	Serious
Harbour Bakery (http://harbourbakery.example/index.html)	56	5	13	1	4
Menu (http://harbourbakery.example/menu.html)	56	5	12	1	4
harbourbakery.example/contact.html (http://harbourbakery.example/contact.html)	31	8	14	3	5

What automated tools cannot check

- Whether the whole site works with a keyboard only, in a sensible order, with focus always visible.
- Whether alt text, link text and headings are actually meaningful, not just present.
- How the page sounds with a screen reader such as VoiceOver, NVDA or JAWS.
- Whether the page still works at 200 percent zoom and at narrow widths.
- Whether video has accurate captions and audio has a transcript.
- Whether motion, animation and timeouts can be paused or controlled.
- Whether instructions, errors and content are clear to people with cognitive differences.
- Pages and states the scan did not see, such as content behind a login, dialogs and error states.

Prioritised fix list

One row per issue type, ordered by impact, then by how many pages and elements are affected. Start at the top.

#	Issue	Impact	WCAG	Where	What to do
1	Images must have alternative text	Critical	1.1.1	3 pages, 9 elements	Add a short alt attribute that describes what the image shows. If the image is purely decorative, use alt="" so screen readers skip it.
2	Form elements must have labels	Critical	4.1.2	1 page, 2 elements	Connect a visible label to the form field using a label element with a matching for attribute, or wrap the field in the label.
3	Buttons must have discernible text	Critical	4.1.2	1 page, 1 element	Give the button text that says what it does. For icon buttons add an aria-label or visually hidden text.

#	Issue	Impact	WCAG	Where	What to do
4	Links must have discernible text	Serious	2.4.4, 4.1.2	3 pages, 9 elements	Give the link text that makes sense out of context. For icon links add an aria-label or visually hidden text.
5	Elements must meet minimum color contrast ratio thresholds	Serious	1.4.3	3 pages, 7 elements	Increase the contrast between the text and its background. Normal text needs at least 4.5 to 1, and large text needs at least 3 to 1.
6	All touch targets must be 24px large, or leave sufficient space	Serious	2.5.8	3 pages, 7 elements	Make the clickable target at least 24 by 24 CSS pixels, or add spacing around it so it can be pressed accurately.
7	<html> element must have a lang attribute	Serious	3.1.1	3 pages, 3 elements	Add a lang attribute to the html element, for example lang="en-GB".
8	Documents must have <title> element to aid in navigation	Serious	2.4.2	1 page, 1 element	Add a short, descriptive title element inside the page head, unique to this page.

Site-wide issues

These issue types appear on more than one of the scanned pages, usually because they come from a shared template, header, footer or stylesheet. Each is described once here with the pages it affects; fixing it in the shared part fixes every page.

CRITICAL

WCAG level A

Images must have alternative text

On 3 of 3 pages, 9 elements in total: Harbour Bakery (4); Menu (4); harbourbakery.example/contact.html (1)

What is wrong

Ensure `<img>` elements have alternative text or a role of none or presentation

Why it matters

Someone using a screen reader hears nothing useful, or just a file name, so they miss what the image shows.

WCAG 2.2 criterion

1.1.1 Non-text Content

How to fix it

Add a short alt attribute that describes what the image shows. If the image is purely decorative, use `alt=""` so screen readers skip it.

Fix once in your template: 2 of 9 elements share the pattern `.card > img[width="300"][height="120"]` across 3 pages. One change in the shared markup or stylesheet fixes them all.

Affected elements (3 of 9 shown; every element is in the CSV export)

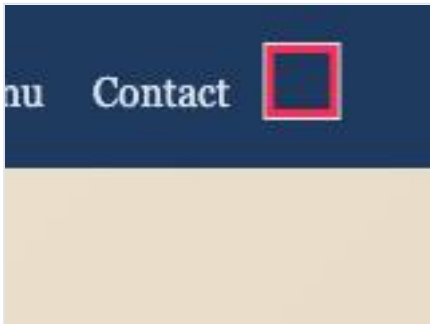
harbourbakery.example/index.html

`img[width="18"]`

``

Suggested (draft, check it): Add `alt="Index"`

``



harbourbakery.example/index.html

`.card:nth-child(1) > img[width="300"][height="120"]`

``

Suggested (draft, check it): Add `alt="Gif;base64,r0l godlh aqabaaaaach5baekaaealaaaaabaaeaaictaeao=="`

``



```
harbourbakery.example/index.html
.card:nth-child(2) > img[width="300"][height="120"]

```

Suggested (draft, check it): Add alt="Gif;base64,r0l godlh aqabaaaaach5baekaaealaaaaabaeaaaictaeao=="

```

```



SERIOUS

WCAG level A

Links must have discernible text

On 3 of 3 pages, 9 elements in total: Harbour Bakery (3); Menu (3); harbourbakery.example/contact.html (3)

What is wrong

Ensure links have discernible text

Why it matters

A screen reader announces just 'link', so the person cannot tell where it goes.

WCAG 2.2 criterion

2.4.4 Link Purpose (In Context); 4.1.2 Name, Role, Value

How to fix it

Give the link text that makes sense out of context. For icon links add an aria-label or visually hidden text.

Fix once in your template: 3 of 9 elements share the pattern a[href] across 3 pages. One change in the shared markup or stylesheet fixes them all.

Affected elements (3 of 9 shown; every element is in the CSV export)

```
harbourbakery.example/index.html
a[href="index.html"]:nth-child(4)
<a href="index.html"></a>
```

Suggested (draft, check it): Add aria-label="Gif;base64,r0l godlh aqabaaaaach5baekaaealaaaaabaeaaaictaeao==" (or give the image inside a meaningful alt)

```
<a href="index.html" aria-label="Gif;base64,r0l godlh aqabaaaaach5baekaaealaaaaabaeaaaictaeao=="></a>
```



harbourbakery.example/index.html

a[href\$="social-one"]

```
<a href="https://example.com/social-one"></a>
```

Suggested (draft, check it): Add aria-label="Social one"

```
<a href="https://example.com/social-one" aria-label="Social one"></a>
```



harbourbakery.example/index.html

a[href\$="social-two"]

```
<a href="https://example.com/social-two"></a>
```

Suggested (draft, check it): Add aria-label="Social two"

```
<a href="https://example.com/social-two" aria-label="Social two"></a>
```



SERIOUS

WCAG level AA

Elements must meet minimum color contrast ratio thresholds

On 3 of 3 pages, 7 elements in total: Harbour Bakery (3); Menu (2); harbourbakery.example/contact.html (2)

What is wrong

Ensure the contrast between foreground and background colors meets WCAG 2 AA minimum contrast ratio thresholds

Why it matters

People with low vision, colour blindness, or anyone on a phone in sunlight can struggle to read low-contrast text.

WCAG 2.2 criterion

1.4.3 Contrast (Minimum)

How to fix it

Increase the contrast between the text and its background. Normal text needs at least 4.5 to 1, and large text needs at least 3 to 1.

Fix once in your template: 1 of 7 elements share the pattern .btn across 3 pages. One change in the shared markup or stylesheet fixes them all.

Affected elements (3 of 7 shown; every element is in the CSV export)

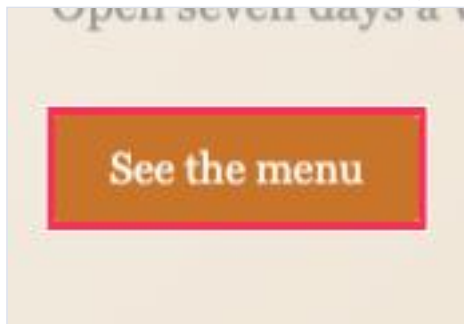
harbourbakery.example/index.html

.btn

```
<a class="btn" href="menu.html">See the menu</a>
```

Suggested (draft, check it): Change the text colour from #ffffff to #ffffff (3.49:1 on #c9742b)

```
<a class="btn" href="menu.html" style="color: #ffffff">See the menu</a>
```



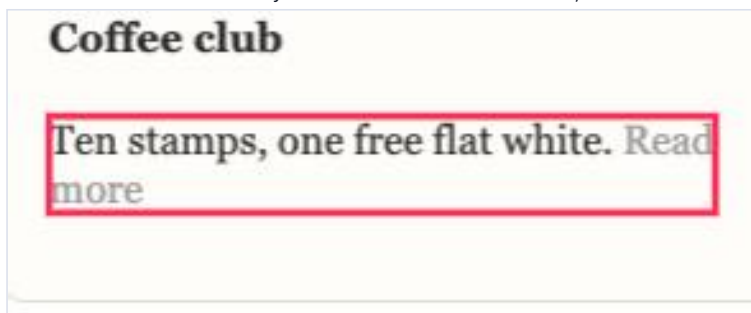
harbourbakery.example/index.html

```
p > a[href$="menu.html"]
```

```
<a href="menu.html" style="color:#9a9a9a;text-decoration:none">Read more</a>
```

Suggested (draft, check it): Change the text colour from #9a9a9a to #757575 (4.53:1 on #fffd9)

```
<a href="menu.html" style="text-decoration:none; color: #757575">Read more</a>
```



harbourbakery.example/index.html

```
a[href$="privacy.html"]
```

```
<a href="privacy.html" class="muted">Privacy</a>
```

Suggested (draft, check it): Change the text colour from #9a9a9a to #6c6c6c (4.51:1 on #f1ede6)

```
<a href="privacy.html" class="muted" style="color: #6c6c6c">Privacy</a>
```



All touch targets must be 24px large, or leave sufficient space

On 3 of 3 pages, 7 elements in total: Harbour Bakery (2); Menu (2); harbourbakery.example/contact.html (3)

What is wrong

Ensure touch targets have sufficient size and space

Why it matters

People with tremors, large fingers or on small screens can easily press the wrong thing.

WCAG 2.2 criterion

2.5.8 Target Size (Minimum)

How to fix it

Make the clickable target at least 24 by 24 CSS pixels, or add spacing around it so it can be pressed accurately.

Fix once in your template: 3 of 7 elements share the pattern `a[href]` across 3 pages. One change in the shared markup or stylesheet fixes them all.

Affected elements (3 of 7 shown; every element is in the CSV export)

harbourbakery.example/index.html

`a[href$="social-one"]`

`<a href="https://example.com/social-one"></a>`

Suggested (draft, check it): Give the target at least 24 by 24 px (min-width and min-height)

`<a href="https://example.com/social-one" style="min-width: 24px; min-height: 24px"></a>`



harbourbakery.example/index.html

`a[href$="social-two"]`

`<a href="https://example.com/social-two"></a>`

Suggested (draft, check it): Give the target at least 24 by 24 px (min-width and min-height)

`<a href="https://example.com/social-two" style="min-width: 24px; min-height: 24px"></a>`



harbourbakery.example/menu.html

`a[href$="social-one"]`

`<a href="https://example.com/social-one"></a>`

Suggested (draft, check it): Give the target at least 24 by 24 px (min-width and min-height)

`<a href="https://example.com/social-one" style="min-width: 24px; min-height: 24px"></a>`



SERIOUS

WCAG level A

<html> element must have a lang attribute

On 3 of 3 pages, 3 elements in total: Harbour Bakery (1); Menu (1); harbourbakery.example/contact.html (1)

What is wrong

Ensure every HTML document has a lang attribute

Why it matters

Screen readers use the page language to choose the right voice. Without it, text can be read with the wrong accent and become hard to follow.

WCAG 2.2 criterion

3.1.1 Language of Page

How to fix it

Add a lang attribute to the html element, for example lang="en-GB".

Fix once in your template: 3 of 3 elements share the pattern html across 3 pages. One change in the shared markup or stylesheet fixes them all.

Applies to the whole page

harbourbakery.example/index.html

```
html
```

```
<html>
```

Suggested (draft, check it): Set lang="en"

```
<html lang="en">
```

harbourbakery.example/menu.html

```
html
```

```
<html>
```

Suggested (draft, check it): Set lang="en"

```
<html lang="en">
```

harbourbakery.example/contact.html

```
html
```

```
<html>
```

Suggested (draft, check it): Set lang="en"

```
<html lang="en">
```

Page 1: findings

Harbour Bakery

<http://harbourbakery.example/index.html>

Scanned 21 October 2026. Score 56 out of 100. 5 issue types on 13 elements; 0 issue types specific to this page, the rest are in the site-wide section.

Every issue on this page is covered in the site-wide section.

Needs a person to review

The engine could not decide these automatically. Each line says which element and why it was undecided.

- Elements must meet minimum color contrast ratio thresholds (2 elements)

h1

Element's background color could not be determined due to a background gradient

section > .muted

Element's background color could not be determined due to a background gradient

Page 2: findings

Menu

<http://harbourbakery.example/menu.html>

Scanned 21 October 2026. Score 56 out of 100. 5 issue types on 12 elements; 0 issue types specific to this page, the rest are in the site-wide section.

Every issue on this page is covered in the site-wide section.

Page 3: findings

harbourbakery.example/contact.html

<http://harbourbakery.example/contact.html>

Scanned 21 October 2026. Score 31 out of 100. 8 issue types on 14 elements; 3 issue types specific to this page, the rest are in the site-wide section.

CRITICAL

WCAG level A

Form elements must have labels

What is wrong

Ensure every form element has a label

Why it matters

A screen reader user hears 'edit text' with no clue what to type, and voice control users cannot name the field.

WCAG 2.2 criterion

4.1.2 Name, Role, Value

How to fix it

Connect a visible label to the form field using a label element with a matching for attribute, or wrap the field in the label.

Affected elements (2 of 2 shown)

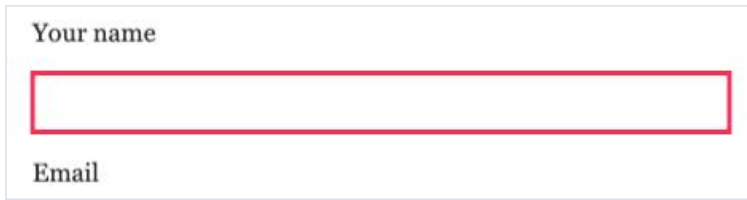
```
#name

```

Suggested (draft, check it): Add a visible <label for="name">Your name</label>

```
<label for="name">Your name</label>

```

A screenshot of a web form. It has two labels: 'Your name' and 'Email'. Below 'Your name' is a text input field with a red border. Below 'Email' is another text input field, also with a red border.

```
#msg
<textarea id="msg" rows="4"></textarea>
```

Suggested (draft, check it): Add a visible <label for="msg">Message</label>

```
<label for="msg">Message</label>
<textarea id="msg" rows="4"></textarea>
```

A screenshot of a web form. It has a large text area with a red border. Below the text area is a button with a red border.

CRITICAL

WCAG level A

Buttons must have discernible text

What is wrong

Ensure buttons have discernible text

Why it matters

A screen reader announces just 'button', so the person cannot tell what it does.

WCAG 2.2 criterion

4.1.2 Name, Role, Value

How to fix it

Give the button text that says what it does. For icon buttons add an aria-label or visually hidden text.

Affected elements (1 of 1 shown)

```
button
<button type="button"></button>
```

Suggested (draft, check it): Add aria-label="Describe what this button does"

```
<button type="button" aria-label="Describe what this button does"></button>
```



Documents must have <title> element to aid in navigation

What is wrong

Ensure each HTML document contains a non-empty <title> element

Why it matters

The page title is the first thing a screen reader announces and the label on the browser tab, so people cannot tell pages apart.

WCAG 2.2 criterion

2.4.2 Page Titled

How to fix it

Add a short, descriptive title element inside the page head, unique to this page.

Applies to the whole page

```
html  
<html>
```

Suggested (draft, check it): Add <title>Contact us</title> in the head

Manual checks: what automated tools cannot do

Work through these by hand and tick one box for each. Start with the first five, which find the problems automated scans most often miss. Boxes already ticked were recorded in Websight for this site.

Tester: _____ Date: _____ Browser and device: _____

1. Everything works with a keyboard

Put the mouse away. Use Tab, Shift+Tab, Enter, Space and the arrow keys to reach and use every link, button, menu and form control.

WCAG 2.1.1

☐ Pass

☐ Fail

☐ N/A

2. Focus order is logical

Tab order should follow the visual order and meaning of the page, including after opening dialogs and menus.

WCAG 2.4.3

☐ Pass

☐ Fail

☐ N/A

3. Screen reader announces name, role and state

With VoiceOver, NVDA or similar, check custom controls such as tabs, menus and toggles announce what they are and their state.

WCAG 4.1.2

☐ Pass

☐ Fail

☐ N/A

4. Text can be enlarged to 200 percent

Zoom the browser to 200 percent. Nothing should be cut off or overlap.

WCAG 1.4.4

☐ Pass

☐ Fail

☐ N/A

5. Moving content can be paused

Carousels, auto-playing video and animations lasting over 5 seconds need a pause, stop or hide control.

WCAG 2.2.2

☐ Pass

☐ Fail

☐ N/A

6. No keyboard traps

Tab into and out of menus, modals, embedded players and widgets. You must always be able to leave with the keyboard.

WCAG 2.1.2

☐ Pass

☐ Fail

☐ N/A

7. Focus is always visible

Tab through the page and check you can always see which element has focus.

WCAG 2.4.7

☐ Pass

☐ Fail

☐ N/A

8. Focus is not hidden behind sticky content

Tab through the page with sticky headers, cookie banners or chat widgets showing. The focused item should not be fully covered.

WCAG 2.4.11

☐ Pass

☐ Fail

☐ N/A

9. A way to skip repeated blocks

On first Tab, look for a skip link, or check that landmarks and headings let people jump to the main content.

WCAG 2.4.1

☐ Pass

☐ Fail

☐ N/A

10. Links and buttons make sense

Read the link text on its own. Avoid 'click here' and 'read more' with no context.

WCAG 2.4.4

☐ Pass

☐ Fail

☐ N/A

11. Touch and click targets are big enough

Check small icons, close buttons and links in dense lists are about 24 by 24 CSS pixels or have space around them.

WCAG 2.5.8

☐ Pass

☐ Fail

☐ N/A

12. Image text alternatives are meaningful

Check that alt text describes the purpose of each image, not just the file name, and decorative images are empty.

WCAG 1.1.1

☐ Pass

☐ Fail

☐ N/A

13. Video has captions and audio has a transcript

Play any video or audio. Captions should be accurate and cover speech and key sounds.

WCAG 1.2.2

☐ Pass

☐ Fail

☐ N/A

14. Controls and icons have enough contrast	WCAG 1.4.11	☐ Pass	☐ Fail	☐ N/A
Check borders of form fields, icon-only buttons and focus rings have at least 3 to 1 contrast with their surroundings.				
15. Text over images or gradients is readable	WCAG 1.4.3	☐ Pass	☐ Fail	☐ N/A
Automated checks often cannot decide this. Check text over photos, banners and gradients by eye or with a colour picker.				
16. Content reflows at 320 pixels wide	WCAG 1.4.10	☐ Pass	☐ Fail	☐ N/A
Zoom to 400 percent on a desktop browser. You should not need to scroll in two directions to read.				
17. Colour is not the only signal	WCAG 1.4.1	☐ Pass	☐ Fail	☐ N/A
Check errors, required fields, charts and status are also shown with text, icons or patterns.				
18. Headings and lists describe the structure	WCAG 1.3.1	☐ Pass	☐ Fail	☐ N/A
Check headings form a sensible outline and that real lists and tables use proper markup.				
19. Reading order makes sense	WCAG 1.3.2	☐ Pass	☐ Fail	☐ N/A
With CSS layout aside, the order content is read by a screen reader should still make sense.				
20. Form fields have clear labels and instructions	WCAG 3.3.2	☐ Pass	☐ Fail	☐ N/A
Check every field has a visible label, and required formats or limits are explained before the user submits.				
21. Errors are identified and explained	WCAG 3.3.1	☐ Pass	☐ Fail	☐ N/A
Submit a form with mistakes. Errors should be described in text, linked to the field, and announced.				
22. Language changes are marked up	WCAG 3.1.2	☐ Pass	☐ Fail	☐ N/A
Passages in another language should have their own lang attribute.				
23. Navigation is consistent across pages	WCAG 3.2.3	☐ Pass	☐ Fail	☐ N/A
Compare the navigation and help links on several pages. Order and labels should match.				
24. Status messages are announced	WCAG 4.1.3	☐ Pass	☐ Fail	☐ N/A
Check that search results counts, success messages and loading states are announced without moving focus.				
25. Sign-in does not rely on a cognitive test	WCAG 3.3.8	☐ Pass	☐ Fail	☐ N/A
Check that logging in allows paste and password managers and does not need puzzles or transcribing codes.				

Notes

Appendix: developer snippets

Every suggestion below is a draft generated from the element's own markup and nearby text, for a developer to check and adapt. Alt text, link names and colours need a person's judgement. Websight cannot change the website; these are instructions and code to paste. The complete list with every element is in the Fix list export.

http://harbourbakery.example/index.html

[Critical] Images must have alternative text: Add alt="Index"

```
img[width="18"]

```

[Critical] Images must have alternative text: Add alt="Gif;base64,r0l godlh

aqabaaaaach5baekaaealaaaaabaaeaaictaeao=="

```
.card:nth-child(1) > img[width="300"][height="120"]

```

[Serious] Elements must meet minimum color contrast ratio thresholds: Change the text colour from #ffffff to #ffffff (3.49:1 on #c9742b)

```
.btn
<a class="btn" href="menu.html" style="color: #ffffff">See the menu</a>
```

[Serious] Elements must meet minimum color contrast ratio thresholds: Change the text colour from #9a9a9a to #757575 (4.53:1 on #ffdf9)

```
p > a[href$="menu.html"]
<a href="menu.html" style="text-decoration:none; color: #757575">Read more</a>
```

[Serious] Elements must meet minimum color contrast ratio thresholds: Change the text colour from #9a9a9a to #6c6c6c (4.51:1 on #f1ede6)

```
a[href$="privacy.html"]
<a href="privacy.html" class="muted" style="color: #6c6c6c">Privacy</a>
```

[Serious] Links must have discernible text: Add aria-label="Gif;base64,r0l godlh

aqabaaaaach5baekaaealaaaaabaaeaaictaeao==" (or give the image inside a meaningful alt)

```
a[href="index.html"]:nth-child(4)
<a href="index.html" aria-label="Gif;base64,r0l godlh aqabaaaaach5baekaaealaaaaabaaeaaictaeao=="></a>
```

[Serious] Links must have discernible text: Add aria-label="Social one"

```
a[href$="social-one"]
<a href="https://example.com/social-one" aria-label="Social one"></a>
```

[Serious] Links must have discernible text: Add aria-label="Social two"

```
a[href$="social-two"]
<a href="https://example.com/social-two" aria-label="Social two"></a>
```

[Serious] All touch targets must be 24px large, or leave sufficient space: Give the target at least 24 by 24 px (min-width and min-height)

```
a[href$="social-one"]
<a href="https://example.com/social-one" style="min-width: 24px; min-height: 24px"></a>
```

[Serious] All touch targets must be 24px large, or leave sufficient space: Give the target at least 24 by 24 px (min-width and min-height)

```
a[href$="social-two"]
<a href="https://example.com/social-two" style="min-width: 24px; min-height: 24px"></a>
```

[Serious] <html> element must have a lang attribute: Set lang="en"

```
html
<html lang="en">
```

http://harbourbakery.example/menu.html

[Critical] Images must have alternative text: Add alt="Index"

```
img[width="18"]

```

[Critical] Images must have alternative text: Add alt="Gif;base64,r0l godlh

aqabaaaaach5baekaaealaaaaabaaeaaictaeow=="

```
.card:nth-child(1) > img[width="300"][height="120"]

```

[Serious] Links must have discernible text: Add aria-label="Gif;base64,r0l godlh

aqabaaaaach5baekaaealaaaaabaaeaaictaeow==" (or give the image inside a meaningful alt)

```
a[href="index.html"]:nth-child(4)
<a href="index.html" aria-label="Gif;base64,r0l godlh aqabaaaaach5baekaaealaaaaabaaeaaictaeow=="></a>
```

[Serious] Links must have discernible text: Add aria-label="Social one"

```
a[href$="social-one"]
<a href="https://example.com/social-one" aria-label="Social one"></a>
```

[Serious] Links must have discernible text: Add aria-label="Social two"

```
a[href$="social-two"]
<a href="https://example.com/social-two" aria-label="Social two"></a>
```

[Serious] Elements must meet minimum color contrast ratio thresholds: Change the text colour from #9a9a9a to #757575

(4.60:1 on #ffffff)

```
p
<p class="muted" style="color: #757575">Prices include VAT. Allergen information on request.</p>
```

[Serious] Elements must meet minimum color contrast ratio thresholds: Change the text colour from #9a9a9a to #6c6c6c

(4.51:1 on #f1ede6)

```
a[href$="privacy.html"]
<a href="privacy.html" class="muted" style="color: #6c6c6c">Privacy</a>
```

[Serious] All touch targets must be 24px large, or leave sufficient space: Give the target at least 24 by 24 px (min-width and min-height)

```
a[href$="social-one"]
<a href="https://example.com/social-one" style="min-width: 24px; min-height: 24px"></a>
```

[Serious] All touch targets must be 24px large, or leave sufficient space: Give the target at least 24 by 24 px (min-width and min-height)

```
a[href$="social-two"]
<a href="https://example.com/social-two" style="min-width: 24px; min-height: 24px"></a>
```

[Serious] <html> element must have a lang attribute: Set lang="en"

```
html
<html lang="en">
```

http://harbourbakery.example/contact.html

[Critical] Form elements must have labels: Add a visible <label for="name">Your name</label>

```
#name
<label for="name">Your name</label>
<input type="text" id="name">
```

[Critical] Form elements must have labels: Add a visible <label for="msg">Message</label>

```
#msg
<label for="msg">Message</label>
<textarea id="msg" rows="4"></textarea>
```

[Critical] Buttons must have discernible text: Add aria-label="Describe what this button does"

```
button
<button type="button" aria-label="Describe what this button does"></button>
```

[Critical] Images must have alternative text: Add alt="Index"

```
img

```

[Serious] Links must have discernible text: Add aria-label="Gif;base64,r0l godlh

aqabaaaaach5baekaaealaaaaabaaeaaictaeow==" (or give the image inside a meaningful alt)

```
a[href="index.html"]:nth-child(4)
<a href="index.html" aria-label="Gif;base64,r0l godlh aqabaaaaach5baekaaealaaaaabaaeaaictaeow=="></a>
```

[Serious] Links must have discernible text: Add aria-label="Social one"

```
a[href$="social-one"]  
<a href="https://example.com/social-one" aria-label="Social one"></a>
```

[Serious] Links must have discernible text: Add aria-label="Social two"

```
a[href$="social-two"]  
<a href="https://example.com/social-two" aria-label="Social two"></a>
```

[Serious] All touch targets must be 24px large, or leave sufficient space: Give the target at least 24 by 24 px (min-width and min-height)

```
button  
<button type="button" style="min-width: 24px; min-height: 24px"></button>
```

[Serious] All touch targets must be 24px large, or leave sufficient space: Give the target at least 24 by 24 px (min-width and min-height)

```
a[href$="social-one"]  
<a href="https://example.com/social-one" style="min-width: 24px; min-height: 24px"></a>
```

[Serious] All touch targets must be 24px large, or leave sufficient space: Give the target at least 24 by 24 px (min-width and min-height)

```
a[href$="social-two"]  
<a href="https://example.com/social-two" style="min-width: 24px; min-height: 24px"></a>
```

[Serious] Elements must meet minimum color contrast ratio thresholds: Change the text colour from #9a9a9a to #757575 (4.60:1 on #ffffff)

```
main > .muted  
<p class="muted" style="color: #757575">We reply within two working days.</p>
```

[Serious] Elements must meet minimum color contrast ratio thresholds: Change the text colour from #9a9a9a to #6c6c6c (4.51:1 on #f1ede6)

```
a[href$="privacy.html"]  
<a href="privacy.html" class="muted" style="color: #6c6c6c">Privacy</a>
```

[Serious] Documents must have <title> element to aid in navigation: Add <title>Contact us</title> in the head

```
html  
<head>  
<title>Contact us</title>  
...  
</head>
```

[Serious] <html> element must have a lang attribute: Set lang="en"

```
html  
<html lang="en">
```

WCAG 2.2 and the European Accessibility Act: context

This page is general background, written to help you read the findings. It is not legal advice and it is not a statement about whether any website meets a legal requirement. Ask a qualified adviser about your own situation.

What WCAG is

The Web Content Accessibility Guidelines (WCAG) are published by the W3C. They describe how to make web content usable by more people, including people who use screen readers, keyboards, voice control or magnification, and people with cognitive differences.

WCAG 2.2 became a W3C Recommendation in October 2023. It builds on 2.1 and 2.0 and adds criteria such as target size, focus not obscured, dragging alternatives, consistent help, redundant entry and accessible authentication. Content is tested against levels A, AA and AAA. Level AA is the level most laws and procurement policies refer to.

The European Accessibility Act (EAA)

The EAA is an EU directive (2019/882). Its rules have applied since 28 June 2025 to certain products and services sold in the EU, for example consumer e-commerce, consumer banking services, e-books and some communications and transport services. Each member state has its own national law and its own enforcement body.

The directive has an exemption for micro-enterprises that provide services (fewer than 10 staff and low turnover). Whether it applies to a given business depends on what it sells, where, and its size, so this needs checking case by case.

The technical standard usually cited for websites is EN 301 549, which refers to WCAG 2.1 level AA. Many organisations aim for 2.2 AA because it includes 2.1 and is more current.

United Kingdom

In the UK the Equality Act 2010 requires service providers to consider reasonable adjustments for disabled people. Public sector bodies have additional duties under the 2018 accessibility regulations, including publishing an accessibility statement. Current UK government guidance points to WCAG 2.2 level AA for public sector sites, so check the latest guidance.

What this means for this report

Automated scanning finds only part of the accessibility problems that real people meet. Many checks need a person, which is why this report includes a manual checklist.

A clean automated result does not show that a site meets WCAG, the EAA or any other law. A report like this is a starting point for fixing problems and for a conversation with an expert, not a certificate.

Sensible next steps

Fix the highest-impact issues first, using the prioritised list. Complete the manual checks. Re-scan after changes and keep the dated reports as a record of progress. Where a legal requirement may apply, ask a specialist to carry out a full audit.

About this report

How the score works

- The score starts at 100.
- Each type of issue the scan finds takes points off: critical 10, serious 7, moderate 4, minor 2.
- An issue that appears on many elements takes up to twice as many points (10 percent more for each extra element, up to 10 extra).
- The result is kept between 0 and 100.
- It only counts problems that the automated engine can detect. Anything it cannot check, such as keyboard use or meaningful alt text, is not in the score.
- A high score does not mean a page meets WCAG or any law, and a low score does not mean it breaks one. Use it to compare scans of the same page over time.

Method and limits

Each page was loaded in a normal browser by the person who prepared this report and scanned in place with axe-core 4.14.0, an open-source accessibility engine (Mozilla Public License 2.0, source: <https://github.com/dequelabs/axe-core>). It checked the WCAG 2.0, 2.1 and 2.2 level A and AA rules that the engine supports. The scan ran inside the browser, and no page content was sent to any server.

Only the pages listed in this report were scanned, in the state they were in at the time. Automated tools find only part of the accessibility problems: they cannot judge whether alt text is meaningful, whether the page makes sense with a screen reader, or whether a task can be completed. This is not a certificate of legal compliance, an accessibility conformance report or legal advice.

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Report generated with Websight.